



Commonwealth of Virginia
 State Corporation Commission
 Railroad Complaint / Blocked Crossing Report

Please provide as much information as possible, to assist in conducting a thorough investigation of a complaint. Please use a separate report for each incident.

The SCC Division of Utility and Railroad Safety collects and forwards all complaint data regarding blocked crossing incidents to the Federal Railroad Administration to assist in justification of any future congressional action.

Should you encounter a blocked crossing or other incident: First, contact the railroad at the toll free number on the blue "ENS" sign, which is required by regulation to be posted at all grade crossings on each side of the track(s). Then, record the information from the sign, the number on the locomotive (if possible) and the amount of time the crossing was blocked to be added to the complaint information below.



ENS Sign

Part A – Please send this information to:

Manager Railroad Safety
 Division of Utility and Railroad Safety
 State Corporation Commission
 P.O. Box 1197
 Richmond, Virginia 23218



Commission Toll Free Number.....1-800-552-7945
 Division Number.....804-371-9980
 Fax.....804-371-9734
 E-mail.....varailsafety@scc.virginia.gov
 Web.....www.scc.virginia.gov/urs

Part B – Contact information:		Date of this report: _____
Name: _____	Work Phone: _____	
Address: _____	Cell Phone: _____	
City, State, Zip: _____	Home Phone: _____	
E-mail: _____	Fax: _____	

Part C - Complaint Information: Please provide as much information as possible.

Date and Time Incident Started: _____ Date and Time Incident Ended: _____

Location/Street/Road Crossing: _____ City/Town/County: _____

Locomotive Number: _____ Freight Car Number: _____

Name of Railroad: _____

Details: (eg: Train not moving at all in either direction/train blocking entrance to business or subdivision.)

If you intend to email this form, please save it on your computer before emailing it. The form will not save the information automatically.