Virginia

Implementation Standard

For

Electronic **D**ata **I**nterchange

TRANSACTION SET

814

Drop
Request and Response
Ver/Rel 004010

Summary of Changes

August 27, 2001 Version 2-1FINAL	Issue final version 2.1 for 1/1/2002 Open Access
August 14, 2002 Version 2-11 FINAL	Corrected various insignificant errors in IG and DD, found during FREDI reviews.
December 1, 2002 Version 2.2 FINAL	Updated Version Number for all documents while all documents were reviewed and updated for CSP Consolidated Billing. No changes made to 814 Drop standards for CSP Consolidated Billing. .

How to Use the Implementation Guideline

Segment:	**REF** Reference Identification
Position:	030
Loop:	LIN
Level:	Detail
Usage:	Optional
Max Use:	>1
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
	2 If either C04003 or C04004 is present, then the other is required.
	3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:	1 REF04 contains data relating to the value cited in REF02.
Comments:	

This section is used to show the X12 Rules for this segment. You must look further into the grayboxes below for State Rules.

Notes:	Recommended by UIG
VA Use:	Must be identical to account number as it appears on the customer's bill, excluding punctuation (spaces, dashes, etc.). Significant leading and trailing zeros must be included.
	Request: Required
	Accept Response: Required
	Reject Response: Required
Example:	REF*12*2931839200

The "Notes:" section generally contains notes by the Utility Industry Group (UIG).

This section is used to show the individual State's Rules for implementation of this segment.

One or more examples.

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	REF01	128	**Reference Identification Qualifier**	M ID 2/3

Code qualifying the Reference Identification
        12   Billing Account
            LDC assigned account number for end use customer.

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	REF02	127	**Reference Identification**	X AN 1/30

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

This column shows the use of each data element. If state rules differ, this will show "Conditional" and the conditions will be explained in the appropriate grayboxes.

These are X12 code descriptions, which often do not relate to the information we are trying to send. Unfortunately, X12 cannot keep up with our code needs so we often change the meanings of existing codes. See graybox for the UIG or state definitions.

This column shows the X12 attributes for each data element. Please refer to Data Dictionary for individual state rules.

M = Mandatory, O= Optional, X = Conditional

AN = Alphanumeric, N# = Decimal value, ID = Identification, R = Real

Notes

One 814 per Account	• Each 814 can only be used for one customer account. • For AEP, each 814 can only be used for one Service Delivery Identification Number (SDID). A customer account may have multiple SDID's. SDID is used in place of LDC Customer Account Number.
Multiple LINs	• The Drop transaction has only one LIN loop (LIN05 = CE) per 814 transaction..
Response per LIN	• There will be one 814 drop response for each 814 drop request.

LDC Initiated	• LDC will send a drop request to current CSP when:
	   1) customer calls LDC to drop CSP or
	   2) LDC has received an enrollment request from new CSP (switch) or
	   3) customer is no longer active with LDC (final billed).

CSP Initiated	• CSP will send a drop request to LDC when:
	   1) customer contacts CSP to drop CSP or
	   2) CSP is dropping customer

Offcycle Drops	• Offcycle drops are not supported by VA LDC's.
VA Definitions:	• The term LDC in this document refers to the utility. • The term CSP in this document refers to the supplier.

814 General Request, Response or Confirmation

Functional Group ID=GE

Heading

	Pos. No.	Seg. ID	Name	Req. Des.	Max. Use	Loop Repeat	Notes and Comments
Must Use	010	ST	Transaction Set Header	M	1		
Must Use	020	BGN	Beginning Segment	M	1		
			LOOP ID - N1			>1	
Must Use	040	N1	Name	O	1		n1
	060	N3	Address Information	O	2		
	070	N4	Geographic Location	O	1		
	080	PER	Administrative Communications Contact	O	>1		

Detail

	Pos. No.	Seg. ID	Name	Req. Des.	Max. Use	Loop Repeat	Notes and Comments
			LOOP ID – LIN			>1	
Must Use	010	LIN	Item Identification	O	1		
Must Use	020	ASI	Action or Status Indicator	O	1		
Must Use	030	REF	Reference Identification	O	>1		
	040	DTM	Date/Time Reference	O	>1		

Summary

	Pos. No.	Seg. ID	Name	Req. Des.	Max. Use	Loop Repeat	Notes and Comments
Must Use	150	SE	Transaction Set Trailer	M	1		

Transaction Set Notes:

1. The N1 loop is used to identify the transaction sender and receiver.

Data Dictionary for 814 Drop

Appl Field	Field Name	Description	EDI Element	Loop / Related EDI Qualifier	Data Type
1	Transaction Set Purpose Code	Request = **13** Response = **11**	BGN01		X(2)
2	Transaction Reference Number	Unique Number assigned by the sender identifying this transaction. This number must be unique over time.	BGN02		X(30)
3	System Date	Date that the data was processed by the sender's application system.	BGN03		9(8)
4	Transaction Reference Number	Original Transaction Reference Number echoed from the Original Request Transaction (BGN02).	BGN06		X(30)
5	LDC Name identifier	LDC Name identifier	N101 = **8S**		X(2)
6	LDC Name	LDC's Name	N102	N1: N101 = **8S**	X(60)
7	LDC Duns identifier	Identifier to indicate DUNS or DUNS+4	N103 = **1** or **9**		X(1)
8	LDC Duns	LDC's DUNS Number or DUNS+4 Number	N104	N1: N101 = **8S** N103 = **1** or **9** N106 = **40** or **41**	X(13)
9	LDC Sender / Receiver indicator	Indicates whether LDC was sender or receiver	N106 = **40** or **41**		X(2)
10	ESP Name code	Code to indicate ESP Name	N101 = **SJ**		X(2)
11	ESP Name	ESP's Name	N102	N1: N101 = **SJ**	X(60)
12	ESP Duns identifier	Identifier to indicate DUNS or DUNS+4	N103 = **1** or **9**		X(1)
13	ESP Duns	ESP's DUNS Number or DUNS+4 Number	N104	N1: N101 = **SJ** N103 = **1** or **9** N106 = **40** or **41**	X(13)
14	ESP Sender / Receiver indicator	Indicates whether ESP was sender or receiver	N106 = **40** or **41**		X(2)
15	Customer Name code	Code to indicate Customer Name	N101 = **8R**		X(2)
16	Customer Name	Customer Name as it appears on the Customer's Bill	N102	N1: N101 = **8R**	X(35)
17	Billing Address Code	Code to indicate Billing Address	N101 = **BT**		X(2)
18	Customer Name for Billing Address	Customer Name	N102	N1: N101 = **BT**	X(35)
19	Billing Address	Customer Billing Address	N301 & N302	N1: N101 = **BT**	X(55)
20	City	Customer Billing Address	N401	N1: N101 = **BT**	X(30)
21	State	Customer Billing Address	N402	N1: N101 = **BT**	X(2)
22	Zip Code	Customer Billing Address	N403	N1: N101 = **BT**	X(9)
23	Country Code	Customer Billing Address	N404	N1: N101 = **BT**	X(3)

24	Forwarding Address code	Code to indicate Forwarding Address	N101 = **FE**		X(2)
25	Customer Name for Forwarding Address	Customer Name	N102	N1: N101 = **FE**	X(35)
26	Forwarding Address	Customer Forwarding Address	N301 & N302	N1: N101 = **FE**	X(55)
27	City	Customer Forwarding Address	N401	N1: N101 = **FE**	X(30)
28	State	Customer Forwarding Address	N402	N1: N101 = **FE**	X(2)
29	Zip Code	Customer Forwarding Address	N403	N1: N101 = **FE**	X(9)
30	Country Code	Customer Forwarding Mail Address	N404	N1: N101 = **FE**	X(3)
31	Customer Contact identifier	Customer contact identifier	PER01 = **IC**		X(2)
32	Customer Contact Name	Contact Name associated with the Customer Telephone Number	PER02	PER01=**IC**	X(60)
33	Telephone number indicator	Telephone number indicator	PER03 = **TE**		X(2)
34	Customer Telephone Number	Contact Telephone Number for the customer	PER04	N1: N101 = **FE** PER01 = **IC** PER03 = **TE**	X(10)
35	Line Item Transaction Reference Number	Unique Tracking Number for each line item in this transaction. This number must be unique over time.	LIN01		X(20)
36	Product / Service ID Qualifier	Qualifier indicating product / service	LIN02 = **SH**		X(2)
37	Product / Service ID	Product / Service ID	LIN03 = **EL**		X(2)
38	Product / Service ID Qualifier	Qualifier indicating product / service	LIN04 = **SH**		X(2)
39	Generation Services Indicator	Indicates the transaction is related to Generation Services	LIN05 = **CE**	LIN02 = **SH** LIN03 = **EL** LIN04 = **SH**	X(2)
40	Action Code	Used to indicate this is a drop transaction. On the request, this will be "F" (permanent drop). An accept response will be "WQ". A reject response will be "U".	ASI01= Request: **F**	LIN: ASI02=**024**	X(2)
41	Maintenance Type Code	Maintenance Type Code	ASI02 = **024**	LIN:	X(3)
Note that the following REF segments may appear in any order on the actual EDI transaction.					
42	Rejection Code identifier	Rejection Code identifier	REF01 = **7G**	LIN:	X(2)
43	Rejection Reason Code	Code explaining reason for rejection.	REF02	LIN: REF01= **7G**	X(3)
44	Rejection Reason Text	Text explaining rejection.	REF03	LIN: REF01= **7G**	X(80)
45	Status Reason Code identifier	Status Reason Code identifier	REF01 = **1P**	LIN:	X(2)
46	Status Reason Code	This is used to convey status reason codes on a request and Response to a Request.	REF02	LIN: REF01= **1P**	X(3)
47	Status Reason Text	Text to provide status information.	REF03	LIN: REF01= **1P**	X(80)
48	ESP Account number identifier	ESP Account number identifier	REF01 = **11**	LIN:	X(2)
49	ESP Account Number	ESP Customer Account Number	REF02	LIN: REF01= **11**	X(30)

50	LDC Account number identifier	LDC Account number identifier	REF01 = **12**	LIN:	X(2)
51	LDC Account Number	LDC Customer Account Number	REF02	LIN: REF01= **12**	X(30)
52	Service Delivery Identification (SDID) identifier	SDID identifier	REF01 = **Q5**	LIN:	X(2)
53	SDID	SDID – used by AEP instead of LDC Customer Account Number	REF03	LIN: REF01 = **Q5**	X(80)
54	Old LDC Account Number identifier	Old LDC Account Number identifier	REF01 = **45**	LIN:	X(2)
55	Old Account Number	Previous LDC Customer Account Number	REF02	LIN: REF01= **45**	X(30)
56	Service Period End Date identifier	Service Period End Date identifier	DTM01 = **151**		X(3)
57	Service Period End Date	Estimated date of termination of service	DTM02	DTM01= **151**	9(8)

Segment:	**ST** **Transaction Set Header**		
Position:	010		
Loop:			
Level:	Heading:		
Usage:	Mandatory		
Max Use:	1		
Purpose:	To indicate the start of a transaction set and to assign a control number		
Syntax Notes:			
Semantic Notes:	**1**	The transaction set identifier (ST01) used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).	
Comments:			
VA Use:	Required		
Example:	ST*814*000000001		

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	**ST01**	**143**	**Transaction Set Identifier Code**	**M ID 3/3**
			Code uniquely identifying a Transaction Set	
			814 General Request, Response or Confirmation	
Must Use	**ST02**	**329**	**Transaction Set Control Number**	**M AN 4/9**
			Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	

Segment: **BGN** Beginning Segment

Position:	020
Loop:	
Level:	Heading:
Usage:	Mandatory
Max Use:	1
Purpose:	To indicate the beginning of a transaction set
Syntax Notes:	1 If BGN05 is present, then BGN04 is required.
Semantic Notes:	1 BGN02 is the transaction set reference number.
	2 BGN03 is the transaction set date.
	3 BGN04 is the transaction set time.
	4 BGN05 is the transaction set time qualifier.
	5 BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.
Comments:	

VA Use:	Required
Request Example:	BGN*13*199904011956531*19990401
	(Note: BGN06 not used in the request.)
Response Example:	BGN*11*199904020830531*19990402***199904011956531
	(Note: BGN06 is optional on the response.)

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**BGN01**	**353**	**Transaction Set Purpose Code**	**M**	**ID 2/2**

Code identifying purpose of transaction set

11	Response
	Signifies that the requested service will be addressed as described in this transaction.
13	Request

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**BGN02**	**127**	**Reference Identification**	**M**	**AN 1/30**

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

A unique transaction identification number assigned by the originator of this transaction. This number should be unique over all time.

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**BGN03**	**373**	**Date**	**M**	**DT 8/8**

Date (CCYYMMDD)

The transaction creation date – the date that the data was processed by the application system.

	Ref. Des.	Data Element	Name	X12 Attributes	
Optional	**BGN06**	**127**	**Reference Identification**	**O**	**AN 1/30**

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

If used, refers to the BGN02 identification number of the original Request. Not used on the request. Optional on the response.

Segment: **N1** Name

Position:	040
Loop:	N1
Level:	Heading:
Usage:	Optional
Max Use:	1
Purpose:	To identify a party by type of organization, name, and code
Syntax Notes:	**1** At least one of N102 or N103 is required.
	2 If either N103 or N104 is present, then the other is required.
Semantic Notes:	
Comments:	**1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
	2 N105 and N106 further define the type of entity in N101.

VA Use:	Request:	Required
	Accept Response:	Required
	Reject Response:	Required
Example:	N1*8S*LDC COMPANY*1*007909411**41 (as sender)

Data Element Summary

	Ref. Des.	Data Element	Name	X12	Attributes
Must Use	N101	98	**Entity Identifier Code**	**M**	**ID 2/3**
			Code identifying an organizational entity, a physical location, property or an individual		
			8S Consumer Service Provider (CSP)		
			LDC		
Must Use	N102	93	**Name**	**X**	**AN 1/60**
			Free-form name		
			LDC Company Name		
Must Use	N103	66	**Identification Code Qualifier**	**X**	**ID ½**
			Code designating the system/method of code structure used for Identification Code (67)		
			1 D-U-N-S Number, Dun & Bradstreet		
			9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix		
Must Use	N104	67	**Identification Code**	**X**	**AN 2/80**
			Code identifying a party or other code		
			LDC D-U-N-S Number or D-U-N-S + 4 Number		
Optional	N106	98	**Entity Identifier Code**	**O**	**ID 2/3**
			Code identifying an organizational entity, a physical location, property or an individual.		
			Used in addition to the N103 and N104 to identify the transaction sender and receiver when more than two parties are identified by N1 loops.		
			40 Receiver		
			Entity to accept transmission		
			41 Submitter		
			Entity transmitting transaction set		

Segment:	**N1** Name	
Position:	040	
Loop:	N1	
Level:	Heading:	
Usage:	Optional	
Max Use:	1	
Purpose:	To identify a party by type of organization, name, and code	
Syntax Notes:	1	At least one of N102 or N103 is required.
	2	If either N103 or N104 is present, then the other is required.
Semantic Notes:		
Comments:	1	This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
	2	N105 and N106 further define the type of entity in N101.

VA Use:	Request:	Required
	Accept Response:	Required
	Reject Response:	Required
Example:	N1*SJ*CSP COMPANY*9*007909422CSP1**40 (as receiver)	

Data Element Summary

	Ref. Des.	Data Element	Name		X12 Attributes	
Must Use	N101	98	**Entity Identifier Code**		**M**	**ID 2/3**
			Code identifying an organizational entity, a physical location, property or an individual			
			SJ	Service Provider		
			CSP			
Must Use	N102	93	**Name**		**X**	**AN 1/60**
			Free-form name			
			CSP Company Name			
Must Use	N103	66	**Identification Code Qualifier**		**X**	**ID ½**
			Code designating the system/method of code structure used for Identification Code (67)			
			1	D-U-N-S Number, Dun & Bradstreet		
			9	D-U-N-S+4, D-U-N-S Number with Four Character Suffix		
Must Use	N104	67	**Identification Code**		**X**	**AN 2/80**
			Code identifying a party or other code			
			CSP D-U-N-S Number or D-U-N-S + 4 Number			
Optional	N106	98	**Entity Identifier Code**		**O**	**ID 2/3**
			Code identifying an organizational entity, a physical location, property or an individual.			
			Used in addition to the N103 and N104 to identify the transaction sender and receiver when more than two parties are identified by N1 loops.			
			40	Receiver		
				Entity to accept transmission		
			41	Submitter		
				Entity transmitting transaction set		

Segment:	**N1** Name
Position:	040
Loop:	N1
Level:	Heading:
Usage:	Optional
Max Use:	1
Purpose:	To identify a party by type of organization, name, and code
Syntax Notes:	1 At least one of N102 or N103 is required.
	2 If either N103 or N104 is present, then the other is required.
Semantic Notes:	
Comments:	1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
	2 N105 and N106 further define the type of entity in N101.

VA Use:	Request:	Required. AP validates first 4 characters of last name or company name as it appears on the customer bill.
	Accept Response:	Required
	Reject Response:	Required
Example:	N1*8R*JONES,JOHN,B	

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**N101**	**98**	**Entity Identifier Code**	**M**	**ID 2/3**
			Code identifying an organizational entity, a physical location, property or an individual		
			8R Consumer Service Provider (CSP) Customer		
			Used to identify the customer associated with the LDC service account		
Must Use	**N102**	**93**	**Name**	**X**	**AN 1/60**
			Free-form name		

Segment: ## N1 Name (BT = Billing Address)

Position: 040
Loop: N1
Level: Heading:
Usage: Optional
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes: 1 At least one of N102 or N103 is required.
2 If either N103 or N104 is present, then the other is required.
Semantic Notes:
Comments: 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
2 N105 and N106 further define the type of entity in N101.

VA Use:	LDC to CSP Request:	Optional: To provide billing address for the customer.
	CSP to LDC Request:	Not Used
	All responses:	Not Used
Example:	N1*BT*CUSTOMER NAME	

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	N101	98	**Entity Identifier Code**	M	ID 2/3
			Code identifying an organizational entity, a physical location, property or an individual		
			BT Mailing Address		
			Used to identify the billing address for the customer.		
Must Use	N102	93	**Name**	X	AN 1/60
			Free-form name		

Segment: **N3** Address Information (BT = Billing Address)

Position:	060
Loop:	N1
Level:	Heading:
Usage:	Optional
Max Use:	2
Purpose:	To specify the location of the named party
Syntax Notes:	
Semantic Notes:	
Comments:	

VA Use:	LDC to CSP Request:	Optional: To provide billing address for the customer.
	CSP to LDC Request:	Not Used
	All Responses:	Not Used
Example:	N3*4251 S ELECTRIC ST*MS 25	

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**N301**	**166**	**Address Information**	**M**	**AN 1/55**
			Address information		
Optional	**N302**	**166**	**Address Information**	**O**	**AN 1/55**
			Address information		

Segment:	**N4** Geographic Location (BT = Billing Address)
Position:	070
Loop:	N1
Level:	Heading:
Usage:	Optional
Max Use:	1
Purpose:	To specify the geographic place of the named party
Syntax Notes:	1 If N406 is present, then N405 is required.
Semantic Notes:	
Comments:	1 A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.
	2 N402 is required only if city name (N401) is in the U.S. or Canada.
VA Use:	LDC to CSP Request: Optional: To provide billing address for the customer..
	CSP to LDC Request: Not Used
	All Responses: Not Used
Example:	N4*ANYTOWN*VA*18111

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**N401**	**19**	**City Name**	**O**	**AN 2/30**
			Free-form text for city name		
Must Use	**N402**	**156**	**State or Province Code**	**O**	**ID 2/2**
			Code (Standard State/Province) as defined by appropriate government agency		
Must Use	**N403**	**116**	**Postal Code**	**O**	**ID 3/15**
			Code defining international postal zone code excluding punctuation and blanks (zip code for United States)		
Optional	**N404**	**26**	**Country Code**	**O**	**ID 2/3**
			Code identifying the country		

Segment:	**PER** Administrative Communications Contact		
Position:	080		
Loop:	N1		
Level:	Heading:		
Usage:	Optional		
Max Use:	>1		
Purpose:	To identify a person or office to which administrative communications should be directed		
Syntax Notes:	1	If either PER03 or PER04 is present, then the other is required.	
	2	If either PER05 or PER06 is present, then the other is required.	
	3	If either PER07 or PER08 is present, then the other is required.	
Semantic Notes:			
Comments:			
VA Use:	LDC to CSP Request:	Optional: To provide billing address contact info for the customer.	
	CSP to LDC Request:	Not Used	
	All Responses:	Not Used	
Example:	PER*IC*CUSTOMER NAME*TE*8005551212		

Data Element Summary

	Ref. Des.	Data Element	Name		X12 Attributes
Must Use	**PER01**	**366**	**Contact Function Code**	**M**	**ID 2/2**
			Code identifying the major duty or responsibility of the person or group named		
			IC Information Contact		
Optional	**PER02**	**93**	**Name**	**O**	**AN 1/60**
			Free-form name		
Must Use	**PER03**	**365**	**Communication Number Qualifier**	**X**	**ID 2/2**
			Code identifying the type of communication number		
			EM Electronic Mail		
			FX Facsimile		
			TE Telephone		
Must Use	**PER04**	**364**	**Communication Number**	**X**	**AN 1/80**
			Complete communications number including country or area code when applicable		
Optional	**PER05**	**365**	**Communication Number Qualifier**	**X**	**ID 2/2**
			Code identifying the type of communication number		
			EM Electronic Mail		
			FX Facsimile		
			TE Telephone		
Optional	**PER06**	**364**	**Communication Number**	**X**	**AN 1/80**
			Complete communications number including country or area code when applicable		
Optional	**PER07**	**365**	**Communication Number Qualifier**	**X**	**ID 2/2**
			Code identifying the type of communication number		
			EM Electronic Mail		
			FX Facsimile		
			TE Telephone		
Optional	**PER08**	**364**	**Communication Number**	**X**	**AN 1/80**
			Complete communications number including country or area code when applicable		

Segment:	**N1** **Name (FE=Forwarding Address)**
Position:	040
Loop:	N1
Level:	Heading
Usage:	Optional
Max Use:	1
Purpose:	To identify a party by type of organization, name, and code
Syntax Notes:	**1** At least one of N102 or N103 is required.
	2 If either N103 or N104 is present, then the other is required.
Semantic Notes:	
Comments:	**1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
	2 N105 and N106 further define the type of entity in N101.

VA Use:	LDC Initiated Drop Request:	Optional if customer moved and has provided a forwarding address.
	ESP Accept Response for LDC Init Drop:	Not Used
	ESP Initiated Drop Request:	Not Used
	LDC Accept Response for ESP Init. Drop:	Optional if customer moved and has provided a forwarding address.
	ALL Reject Responses:	Not Used

Note: Only AP and REC store this information and will provide it
Example: N1*FE*CUSTOMER NAME

Data Element Summary

	Ref. Des.	Data Element	Name		X12 Attributes
Must Use	**N101**	**98**	**Entity Identifier Code**		**M** **ID 2/3**
			Code identifying an organizational entity, a physical location, property or an individual		
			FE	Mail Address	
			Used to identify the forwarding address for the customer.		
Must Use	**N102**	**93**	**Name**		**X** **AN 1/60**
			Free-form name		

Segment: **N3** Address Information (Forwarding Address)
Position: 060
Loop: N1
Level: Heading
Usage: Optional
Max Use: 2
Purpose: To specify the location of the named party
Syntax Notes:
Semantic Notes:
Comments:

VA Use:		
	LDC Initiated Drop Request:	Optional if customer moved and has provided a forwarding address.
	ESP Accept Response for LDC Init Drop:	Not Used
	ESP Initiated Drop Request:	Not Used
	LDC Accept Response for ESP Init. Drop:	Optional if customer moved and has provided a forwarding address.
	ALL Reject Responses:	Not Used

Note: Only AP and REC store this information and will provide it.

Example: N3*4251 S ELECTRIC ST*MS 25

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	N301	166	**Address Information**	M	AN 1/55
			Address information		
Optional	N302	166	**Address Information**	O	AN 1/55
			Address information		

Segment:	**N4** Geographic Location (Forwarding Address)	
Position:	070	
Loop:	N1	
Level:	Heading	
Usage:	Optional	
Max Use:	1	
Purpose:	To specify the geographic place of the named party	
Syntax Notes:	1 If N406 is present, then N405 is required.	
Semantic Notes:		
Comments:	1 A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.	
	2 N402 is required only if city name (N401) is in the U.S. or Canada.	
VA Use:	LDC Initiated Drop Request:	Optional if customer moved and has provided a forwarding address.
	ESP Accept Response for LDC Init Drop:	Not Used
	ESP Initiated Drop Request:	Not Used
	LDC Accept Response for ESP Init. Drop:	Optional if customer moved and has provided a forwarding address.
	ALL Reject Responses:	Not Used
	Note: Only AP and REC store this information and will provide it.	
Examples:	N4*ANYTOWN*PA*18111	
	N4*ANYTOWN*PA*181110001*US	

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**N401**	19	**City Name**	O	**AN 2/30**
			Free-form text for city name		
Must Use	**N402**	156	**State or Province Code**	O	**ID 2/2**
			Code (Standard State/Province) as defined by appropriate government agency		
Must Use	**N403**	116	**Postal Code**	O	**ID 3/15**
			Code defining international postal zone code excluding punctuation and blanks (zip code for United States)		
Optional	**N404**	26	**Country Code**	O	**ID 2/3**
			Code identifying the country		

Segment:	**PER** Administrative Communications Contact (Forwarding Address)	
Position:	080	
Loop:	N1	
Level:	Heading	
Usage:	Optional	
Max Use:	>1	
Purpose:	To identify a person or office to whom administrative communications should be directed	
Syntax Notes:	1 If either PER03 or PER04 is present, then the other is required.	
	2 If either PER05 or PER06 is present, then the other is required.	
	3 If either PER07 or PER08 is present, then the other is required.	
Semantic Notes:		
Comments:		
VA Use:	LDC Initiated Drop Request:	Optional if customer moved and has provided a forwarding address.
	ESP Accept Response for LDC Init Drop:	Not Used
	ESP Initiated Drop Request:	Not Used
	LDC Accept Response for ESP Init. Drop:	Optional if customer moved and has provided a forwarding address.
	ALL Reject Responses:	Not Used
	Note: Only AP and REC store this information and will provide it.	
Example:	PER*IC*CUSTOMER NAME*TE*8005551212	
	PER*IC*CUSTOMER NAME*TE*8005551212*FX*8005552121*EM*CUSTOMER@SER.COM	

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**PER01**	**366**	**Contact Function Code**	**M**	**ID 2/2**
			Code identifying the major duty or responsibility of the person or group named		
			IC Information Contact		
Optional	**PER02**	**93**	**Name**	**O**	**AN 1/60**
			Free-form name		
Must Use	**PER03**	**365**	**Communication Number Qualifier**	**X**	**ID 2/2**
			Code identifying the type of communication number		
			EM Electronic Mail		
			FX Facsimile		
			TE Telephone		
Must Use	**PER04**	**364**	**Communication Number**	**X**	**AN 1/80**
			Complete communications number including country or area code when applicable		
Optional	**PER05**	**365**	**Communication Number Qualifier**	**X**	**ID 2/2**
			Code identifying the type of communication number		
			EM Electronic Mail		
			FX Facsimile		
			TE Telephone		
Optional	**PER06**	**364**	**Communication Number**	**X**	**AN 1/80**
			Complete communications number including country or area code when applicable		
Optional	**PER07**	**365**	**Communication Number Qualifier**	**X**	**ID 2/2**
			Code identifying the type of communication number		
			EM Electronic Mail		
			FX Facsimile		
			TE Telephone		
Optional	**PER08**	**364**	**Communication Number**	**X**	**AN 1/80**
			Complete communications number including country or area code when applicable		

Segment: **LIN** Item Identification

Position:	010
Loop:	LIN
Level:	Detail:
Usage:	Optional
Max Use:	1
Purpose:	To specify basic item identification data
Syntax Notes:	**1** If either LIN04 or LIN05 is present, then the other is required.
Semantic Notes:	**1** LIN01 is the line item identification
Comments:	
Notes:	Version 4010 restricts the use of LIN03 to identify the primary service and LIN05 to identify what is to be done to the primary service. For example, *LIN*SH*EL*SH*CE* indicates that the primary service is 'electric service' and 'generation services' is the type of service being requested.
VA Use:	Request: Required
	Response: Required
Examples:	LIN*DROP1999012000000001*SH*EL*SH*CE

Data Element Summary

	Ref. Des.	Data Element	Name		X12 Attributes	
Must Use	**LIN01**	**350**	**Assigned Identification**		**O**	**AN 1/20**
			Alphanumeric characters assigned for differentiation within a transaction set			
			On the request, this is a unique tracking number for each line item (LIN) within this transaction set. This number must be returned on the response transaction in the same element			
Must Use	**LIN02**	**235**	**Product/Service ID Qualifier**		**M**	**ID 2/2**
			Code identifying the type/source of the descriptive number used in Product/Service ID (234)			
			SH Service Requested			
Must Use	**LIN03**	**234**	**Product/Service ID**		**M**	**AN 1/48**
			Identifying number for a product or service			
			EL Electric Service			
			Indicates a customer request to obtain electric service.			
Must Use	**LIN04**	**235**	**Product/Service ID Qualifier**		**X**	**ID 2/2**
			Code identifying the type/source of the descriptive number used in Product/Service ID (234)			
			SH Service Requested			
Must Use	**LIN05**	**234**	**Product/Service ID**		**X**	**AN 1/48**
			Identifying number for a product or service			
"Primary Service"			CE Generation Services			
			Indicates a customer request to obtain generation services from an CSP.			

Segment: **ASI** Action or Status Indicator
Position: 020
Loop: LIN
Level: Detail:
Usage: Optional
Max Use: 1
Purpose: To indicate the action to be taken with the information provided or the status of the entity described
Syntax Notes:
Semantic Notes:
Comments:

Notes:	Identifies the action to be taken or the status of a requested action for the service identified in the LIN segment.
	Status Reason Codes are conveyed in the REF segment (position 030) rather than in the ASI03, to allow for multiple status reasons.
VA Use:	Request: Required
	Response: Required
Request Example:	ASI*F*024
Response Examples:	ASI*WQ*024 Accept Response
	ASI*U*024 Reject Response

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	**ASI01**	**306**	**Action Code**	**M ID 1/2**

Code indicating type of action

A4	Pended
	Used to request a temporary drop **Note:** Will not be used in Virginia
F	Final Drop
U	Reject
WQ	Accept

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	**ASI02**	**875**	**Maintenance Type Code**	**M ID 3/3**

Code identifying the specific type of item maintenance

024	Cancellation or Termination
	Drop

Segment:	**REF** Reference Identification	
Position:	030	
Loop:	LIN	
Level:	Detail:	
Usage:	Optional	
Max Use:	>1	
Purpose:	To specify identifying information	
Syntax Notes:	1 At least one of REF02 or REF03 is required.	
Semantic Notes:		
Comments:		

Notes:	This iteration of the REF segment is used to convey the rejection reason codes in response to a Request. The rejection reason codes are conveyed in this segment rather than in the ASI03 to allow for multiple rejection reasons. **Note:** If an LDC sends an 814 Drop, it should be noted that the LDC will still drop the CSP from the customer. This means the LDC must review the Reject reasons sent from the CSP and resolve them with the CSP (either resending transaction or mutual agreement).
VA Use:	Request: Not Used Accept Response: Not Used Reject Response: Required
Example:	REF*7G*A13*ADDITIONAL REASON TEXT HERE

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	REF01	128	**Reference Identification Qualifier**	M ID 2/3
			Code qualifying the Reference Identification 7G Data Quality Reject Reason Reject reasons associated with a reject status notification.	
Must Use	REF02	127	**Reference Identification**	X AN 1/30
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier The following codes have been identified by the UIG to convey reject reason codes. A13 must only be used when an existing error code does not convey the error correctly. When A13 is used, an e-mail must be sent to the list server vaedt@listserver.eei.org to notify the VAEDT and market participants about the text explanation for A13.	

Please note that the Reject Reason Codes are only valid in certain directions as noted to the left of each code.

1 = CSP Response to LDC Drop   2 = LDC Response to CSP Drop

Reason For Rejection Codes – Required on a Drop Reject Response:

1	2		
X	X	008	Account exists but is not active
X	X	A13	Other (Explanation Required in REF03)
X	X	A76	Account Not Found
			This includes invalid account numbers as well as no account number being found.
	X	A77	Name Specified Does Not Match Account
	X	A84	Invalid Relationship (not CSP of record)
X	X	ABN	Duplicate Request Received
X	X	ACI	Action Code (ASI01) invalid
X	X	B14	Reason for termination is required, or sent invalid code
X		DIV	Date Invalid
X	X	MTI	Maintenance Type Code (ASI02) invalid)
	X	UND	Cannot identify Service Provider
X	X	API	Required information missing
X		UNE	Cannot identify LDC

Optional	**REF03**	**352**	**Description**	**X**	**AN 1/80**

A free-form description to clarify the related data elements and their content
Used to further describe the rejection reason code sent in REF02. Codes "A13" and "API" require text explanation in this element.

Segment:	**REF** Reference Identification
Position:	030
Loop:	LIN
Level:	Detail:
Usage:	Optional
Max Use:	>1
Purpose:	To specify identifying information
Syntax Notes:	**1** At least one of REF02 or REF03 is required.
Semantic Notes:	
Comments:	
Notes:	This iteration of the REF segment is used primarily to convey status reason codes on a request, and also in response to a Request. The status reason codes are conveyed in this segment rather than in the ASI03 to allow for multiple status reasons.
VA Use:	Request: Required (Drop Reason)
	Response: Required when status information is conveyed.
Example:	REF*1P*A13*ADDITIONAL REASON TEXT HERE

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	REF01	128	Reference Identification Qualifier	M	ID 2/3

Code qualifying the Reference Identification

    1P   Accessorial Status Code

Used in the instance where the 814 Request is accepted, but additional status information must be provided; e.g. code W09, special off-cycle meter read cannot be performed.

This is a required field on a Drop Request.

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	REF02	127	Reference Identification	X	AN 1/30

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

The following codes have been identified by the UIG to convey status reason codes. A13 must only be used when an existing error code does not convey the error correctly. When A13 is used, an e-mail must be sent to the list server vaedt@listserver.eei.org to notify the VAEDT and market participants about the text explanation for A13.

**Please note that the Status Reason Codes are only valid in certain directions
as noted to the left of each code.**

1 = LDC Drop Request sent to CSP   **2** = CSP Drop Request sent to LDC

Reason For Drop Codes – Required on the Drop Request Transaction:

1	2		
X	X	007	Service terminated because of nonpayment
X		020	Customer moved or account closed
X	X	A13	Other
			Explanation Required in REF03
X	X	B38	Dropped by Customer Request
			Customer was terminated by the Service Provider for reasons other than nonpayment
	X	CCE	Contract Expired
X		CHA	Customer changed to another Service Provider
X		EB3	Withdrawn
			Customer rescinded enrollment request within rescission period

Reason For Drop Codes – Use as appropriate on the Drop Response Transaction: This is used when transaction Accepted, but there is additional information to be conveyed to the other party.

1 = CSP Drop Response to LDC   **2** = LDC Drop Response to CSP

1	2		
X	X	A13	Other
			Explanation Required in REF03
X	X	B39	Already Dropped

Conditional	**REF03**	**352**	**Description**	**X**	**AN 1/80**

A free-form description to clarify the related data elements and their content
Used to further describe the status reason code sent in REF02.

Segment:	**REF** Reference Identification
Position:	030
Loop:	LIN
Level:	Detail:
Usage:	Optional
Max Use:	>1
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
Semantic Notes:	
Comments:	
Notes:	This iteration of the REF segment is used for account level information.
VA Use:	All Requests: Required if it was previously provided to the LDC
	All Responses: Required if it was provided on the request
Example:	REF*11*2348400586

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**REF01**	**128**	**Reference Identification Qualifier**	**M**	**ID 2/3**
			Code qualifying the Reference Identification		
			11 Account Number		
			CSP-assigned account number for end use customer.		
Must Use	**REF02**	**127**	**Reference Identification**	**X**	**AN 1/30**
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier		

Segment:	**REF** Reference Identification	
Position:	030	
Loop:	LIN	
Level:	Detail:	
Usage:	Optional	
Max Use:	>1	
Purpose:	To specify identifying information	
Syntax Notes:	1 At least one of REF02 or REF03 is required.	
Semantic Notes:		
Comments:		
Notes:	This iteration of the REF segment is used for account level information.	
VA Use:	Request: Required: For all LDCs except AEP. Not used by AEP.	
	Accept Response: Required: For all LDCs except AEP. Not used by AEP.	
	Reject Response: Required – when the rejection is due to LDC account number not being provided in the request, this segment must not be sent on the response.	
Example:	REF*12*2931839200	

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	**REF01**	**128**	**Reference Identification Qualifier**	**M**	**ID 2/3**
			Code qualifying the Reference Identification		
			12 Billing Account		
			LDC-assigned account number for end use customer.		
Must Use	**REF02**	**127**	**Reference Identification**	**X**	**AN 1/30**
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier		

Segment:	**REF** Reference Identification	
Position:	030	
Loop:	LIN	
Level:	Detail	
Usage:	Optional	
Max Use:	12	
Purpose:	To specify identifying information	
Syntax Notes:	1	At least one of REF02 or REF03 is required.
	2	If either C04003 or C04004 is present, then the other is required.
	3	If either C04005 or C04006 is present, then the other is required.
Semantic Notes:	1	REF04 contains data relating to the value cited in REF02.
Comments:		
Notes:	SDID numbers will only contain uppercase letters (A to Z) and Digits (0 - 9). Note that punctuation (spaces, dashes, etc.) must be excluded, and leading and trailing zeros that are part of the SDID number must be present.	
	Required if customer is in AEP service territory	
	REF*Q5**987654	

Data Element Summary

	Ref. Des.	Data Element	Name		Attributes	
Must Use	**REF01**	**128**	**Reference Identification Qualifier**		**M**	**ID 2/3**
			Code qualifying the Reference Identification			
			Q5	Property Control Number		
				AEP assigned service delivery identification number		
Must Use	**REF03**	**352**	**Description**		**X**	**AN 1/80**
			A freeform description to clarify the related data element and their content.			
			AEP assigned service delivery identification number			

Segment:	**REF** Reference Identification
Position:	030
Loop:	LIN
Level:	Detail:
Usage:	Optional
Max Use:	>1
Purpose:	To specify identifying information
Syntax Notes:	**1** At least one of REF02 or REF03 is required.
Semantic Notes:	
Comments:	
Notes:	This iteration of the REF segment is used for account level information.
VA Use:	LDC to CSP Request: Required if account number changed (refolioed) in the last 60 days. Not used by AEP.
	CSP to LDC Request: Not Used
	LDC to CSP Accept: Required if account number changed (refolioed) in the last 60 days. Not used by AEP.
	All Other Responses: Not Used
Example:	REF*45*1105687500

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes	
Must Use	REF01	128	**Reference Identification Qualifier**	**M**	**ID 2/3**
			Code qualifying the Reference Identification		
			45 Old Account Number		
			LDC's previous account number for this premise for this end use customer.		
Must Use	REF02	127	**Reference Identification**	**X**	**AN 1/30**
			Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier		

Segment: **DTM** Date/Time Reference
Position: 040
Loop: LIN
Level: Detail:
Usage: Optional
Max Use: >1
Purpose: To specify pertinent dates and times
Syntax Notes:
1   At least one of DTM02 DTM03 or DTM06 is required.
2   If DTM04 is present, then DTM03 is required.
3   If either DTM06 or DTM07 is present, then the other is required.

Semantic Notes:
Comments:

Notes:	The date the CSP will stop serving this customer. This date will generally be the next meter read date (estimated). NOTE THAT OFFCYCLE DROPS ARE NOT SUPPORTED IN VA
VA Use:	LDC to CSP Request: Required CSP to LDC Accept: Not Used CSP to LDC Reject: Not Used CSP to LDC Request: Not Used LDC to CSP Accept: Required LDC to CSP Reject: Not Used
Example:	DTM*151*19990115

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	**DTM01**	**374**	**Date/Time Qualifier**	**M ID 3/3**
			Code specifying type of date or time, or both date and time 151 Service Period End Estimated date that the service with the CSP will end.	
Must Use	**DTM02**	**373**	**Date**	**X DT 8/8**
			Date expressed as CCYYMMDD	

Segment: **SE** Transaction Set Trailer
Position: 150
Loop:
Level: Summary:
Usage: Mandatory
Max Use: 1
Purpose: To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)
Syntax Notes:
Semantic Notes:
Comments: 1 SE is the last segment of each transaction set.
Example: SE*28*000000001

Data Element Summary

	Ref. Des.	Data Element	Name	X12 Attributes
Must Use	SE01	96	**Number of Included Segments**	M N0 1/10
			Total number of segments included in a transaction set including ST and SE segments	
Must Use	SE02	329	**Transaction Set Control Number**	M AN 4/9
			Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	

Example: **Drop Request LDC to CSP**

BGN*13*1999040195653001*19990401	BGN segment indicating this is a Request transaction
N1*8S*LDCCOMPANY*1*007909411**41	LDC Name and DUNS information
N1*SJ*CSPCOMPANY*9*0079094220001**40	CSP Name and DUNS information
N1*8R*BROWN,JAMES	Customer Name
N1*BT*BROWN,JAMES	Forwarding address for customer
N3*4251 ELECTRIC STREET*MS 25	
N4*ANYTOWN*VA*18111	
PER*IC**TE*8005551212	
LIN*DROP1999040100000001*SH*EL*SH*CE	Transaction reference number, Electric Generation Services
ASI*F*024	Request for Final Drop
REF*1P*020*CUSTOMER MOVED	Drop Reason
REF*11*2348400586	CSP Account Number
REF*12*293839200	LDC Account Number
DTM*151*19990415	Estimated drop date is 4/15/99

Example: **Accept Drop Response CSP to LDC**

BGN*11*1999040208000001*19990402 ***1999040195653001	BGN segment indicating this is a Response transaction
N1*8S*LDCCOMPANY*1*007909411**40	LDC Name and DUNS information
N1*SJ*CSPCOMPANY*9*0079094220001**41	CSP Name and DUNS information
N1*8R*BROWN,JAMES	Customer Name
LIN*DROP1999040100000001*SH*EL*SH*CE	Transaction reference number, Electric Generation Services
ASI*WQ*024	Indicates the drop was **accepted**
REF*11*2348400586	CSP Account Number
REF*12*293839200	LDC Account Number

Example: **Reject Drop Response CSP to LDC**

BGN*11*1999040208000001*19990402 ***1999040195653001	BGN segment indicating this is a Response transaction
N1*8S*LDCCOMPANY*1*007909411**40	LDC Name and DUNS information
N1*SJ*CSPCOMPANY*9*0079094220001**41	CSP Name and DUNS information
N1*8R*BROWN,JAMES	Customer Name
LIN*DROP1999040100000001*SH*EL*SH*CE	Transaction reference number, Electric Generation Services
ASI*U*024	Indicates the drop was **rejected**
REF*7G*A76*ACCOUNT NOT FOUND	Rejection Reason
REF*11*2348400586	CSP Account Number
REF*12*293839200	LDC Account Number

Example: **Drop Request CSP to LDC**

BGN*13*1999040195653001*19990401	BGN segment indicating this is a Request transaction
N1*8S*LDCCOMPANY*1*007909411**40	LDC Name and DUNS information
N1*SJ*CSPCOMPANY*9*0079094220001**41	CSP Name and DUNS information
N1*8R*BROWN,JAMES	Customer Name
LIN*DROP1999040100000001*SH*EL*SH*CE	Transaction reference number, Electric Generation Services
ASI*F*024	Request for Final Drop
REF*1P*CCE*CONTRACT EXPIRED	Drop Reason
REF*11*2348400586	CSP Account Number
REF*12*293839200	LDC Account Number

Example: **Accept Drop Response LDC to CSP**

BGN*11*1999040208000001*19990402 ***1999040195653001	BGN segment indicating this is a Response transaction
N1*8S*LDCCOMPANY*1*007909411**41	LDC Name and DUNS information
N1*SJ*CSPCOMPANY*9*0079094220001**40	CSP Name and DUNS information
N1*8R*BROWN,JAMES	Customer Name
LIN*DROP1999040100000001*SH*EL*SH*CE	Transaction reference number, Electric Generation Services
ASI*WQ*024	Indicates the drop was **accepted**
REF*11*2348400586	CSP Account Number
REF*12*293839200	LDC Account Number
DTM*151*19990415	Estimated drop date is 4/15/99

Example: **Reject Drop Response LDC to CSP**

BGN*11*1999040208000001*19990402 ***1999040195653001	BGN segment indicating this is a Response transaction
N1*8S*LDCCOMPANY*1*007909411**41	LDC Name and DUNS information
N1*SJ*CSPCOMPANY*9*0079094220001*40	CSP Name and DUNS information
N1*8R*BROWN,JAMES	Customer Name
LIN*DROP1999040100000001*SH*EL*SH*CE	Transaction reference number, Electric Generation Services
ASI*U*024	Indicates the drop was **rejected**
REF*7G*A76*ACCOUNT NOT FOUND	Rejection Reason
REF*11*2348400586	CSP Account Number
REF*12*293839200	LDC Account Number