

## **Virginia Insurance Commissioner Announces Agent Licensing Exams May Be Taken Online, effective June 1, 2020.**

*Virginia Bureau of Insurance, Office of the Commissioner (04/24/20)*

Virginia Insurance Commissioner Scott White announced that insurance agent and public adjuster licensing exams will be available June 1, 2020 online using a platform called ProProctor from Prometric. In addition, exams will be administered at traditional brick & mortar sites throughout Virginia. Candidates interested in scheduling an exam on or after June 1, 2020 may schedule starting April 30, 2020.

Working with its new partner Prometric the Bureau of Insurance (Bureau) will offer enhanced exam development and delivery capabilities. It couples the Bureau's desire for efficiency, innovation and customer service with enhanced security and accessibility. Under the five-year agreement, Prometric will work with the Bureau to deliver secure high-quality exams to people interested in becoming insurance professionals.

Roughly 13,000-14,000 people take the insurance licensing exams in Virginia each year, said Richard Tozer, a manager in the Bureau's Agent Regulation Division. Under Prometric, they will see upgraded security at test centers, more test sites and remote proctoring capabilities that will allow candidates to test anywhere and at any time. This will expand access to insurance licensing exams for Virginians who live in rural areas who might otherwise drive long distances to a more traditional test center. "We look forward to collaborating with Prometric to refine our exam content and delivery processes to better serve future licensees and the constituents they serve. Prometric's commitment to continued investment in quality candidate services, including self-service capabilities and increased access, as well as their willingness to search for better solutions, will help ensure we reach our goal," Richard Tozer said.