

COMMONWEALTH OF VIRGINIA
STATE CORPORATION COMMISSION

AT RICHMOND, JUNE 15, 2018

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PETITION OF

ANTHEM HEALTH PLANS OF VIRGINIA, INC.
and
HEALTHKEEPERS, INC.,

CASE NO. INS-2018-00163

For modification of the Final Order
to allow a blanket exception for
Anthem affiliate American Imaging Management, Inc.,
to provide services from locations outside Virginia

SCHEDULING ORDER

On June 13, 2018, Anthem Health Plans of Virginia, Inc., and HealthKeepers, Inc. (collectively, "Anthem" or "Petitioners"), filed a Petition pursuant to 5 VAC 5-20-100 B of the State Corporation Commission's ("Commission") Rules of Practice and Procedure ("Rules"), 5 VAC 5-20-10 *et seq.*, and the Final Order entered in Case No. INS-2007-00141.¹ In the Final Order, the Commission continued the requirement that Anthem cause the following services to be provided from offices located in the Commonwealth of Virginia ("Virginia"): claims processing and case management, customer service, quality management, provider services, medical management, and network development. The Commission permitted Anthem to provide the following services from offices located outside of Virginia: actuarial, underwriting, marketing, community relations, distribution management, and sales. In the Final Order, the Commission also provided that if Anthem seeks to provide any of the aforementioned services currently required to be provided from offices located in Virginia from offices located outside of

¹ *Petition of Anthem Health Plans of Virginia, Inc., et al., For Amendment of Final Order in Case No. INS-2002-00131, Case No. INS-2007-00141, 2007 S.C.C. Ann. Rept. 114, Final Order (Aug. 9, 2007) (hereinafter, "Final Order").*

Virginia, it should file a petition with the Commission "setting forth a specific and detailed proposal for providing such services out of state, including specific and detailed information on *how* and *where* Anthem will provide such services, as well as safeguards for ensuring adequate levels of service."²

In the Petition, the Petitioners are requesting that the Final Order be modified to allow Anthem affiliate American Imaging Management, Inc., to provide all of its services and functions to Anthem members in Virginia from locations outside of Virginia.³

The Petitioners represent that an advance draft of the Petition has been provided to the Office of the Attorney General's Division of Consumer Counsel, the Medical Society of Virginia ("MSV"), and the Commission's Bureau of Insurance, and that MSV has authorized the Petitioners to represent that it does not object to the Petition.⁴

NOW THE COMMISSION, having considered the Petition, finds that interested persons should be given an opportunity to comment on the Petition and participate in this case.

Accordingly, IT IS ORDERED THAT:

- (1) This matter is docketed and assigned Case No. INS-2018-00163.
- (2) On or before July 11, 2018, any person desiring to participate in these proceedings as a respondent shall file a notice of participation as a respondent, as required by Rule 5 VAC 5-20-80 B, and shall serve a copy on counsel to the Petitioners, Paul H. Anderson, Associate General Counsel, Anthem Health Plans of Virginia, Inc., 2015 Staples Mill Road,

² *Id.* at 116, para. 4.

³ Petition at 1 and 3-5.

⁴ *Id.* at 5.

P.O. Box 27401, Richmond, Virginia 23279-7401. If not filed electronically, an original and fifteen (15) copies of the notice of participation shall be filed with Joel H. Peck, Clerk, State Corporation Commission, c/o Document Control Center, 1300 East Main Street, First Floor, Tyler Building, Richmond, Virginia 23219. All notices of participation shall reference Case No. INS-2018-00163.

(3) On or before July 18, 2018, any person desiring to comment on the Petition shall file an original and fifteen (15) copies of such comments with the Clerk of the Commission at the address in Ordering Paragraph (2). Interested persons desiring to submit comments electronically may do so by following the instructions on the Commission's website: <http://www.scc.virginia.gov/case>. Any person filing comments or submitting comments electronically simultaneously shall serve a copy of such comments on counsel to the Petitioners at the address in Ordering Paragraph (2). All comments shall refer to Case No. INS-2018-00163.

(4) On or before July 20, 2018, the Commission's Bureau of Insurance shall file a response to the Petition and shall serve a copy of such response on counsel to the Petitioners at the address in Ordering Paragraph (2).

(5) This matter is continued.

AN ATTESTED COPY hereof shall be sent by the Clerk of the Commission to:
 Paul H. Anderson, Associate General Counsel, Anthem Health Plans of Virginia, Inc.,
 2015 Staples Mill Road, P.O. Box 27401, Richmond, Virginia 23279-7401; C. Meade Browder,
 Jr., Senior Assistant Attorney General, Office of the Attorney General, Division of Consumer
 Counsel, 202 N. 9th Street, 8th Floor, Richmond, Virginia 23219-3424; and The Medical Society
 of Virginia, c/o W. Scott Johnson, Esquire, Hancock, Daniel, Johnson, P.C., 4701 Cox Road,

Suite 400, Glen Allen, Virginia 23060; and a copy shall be delivered to the Commission's Office of General Counsel and the Bureau of Insurance.

